



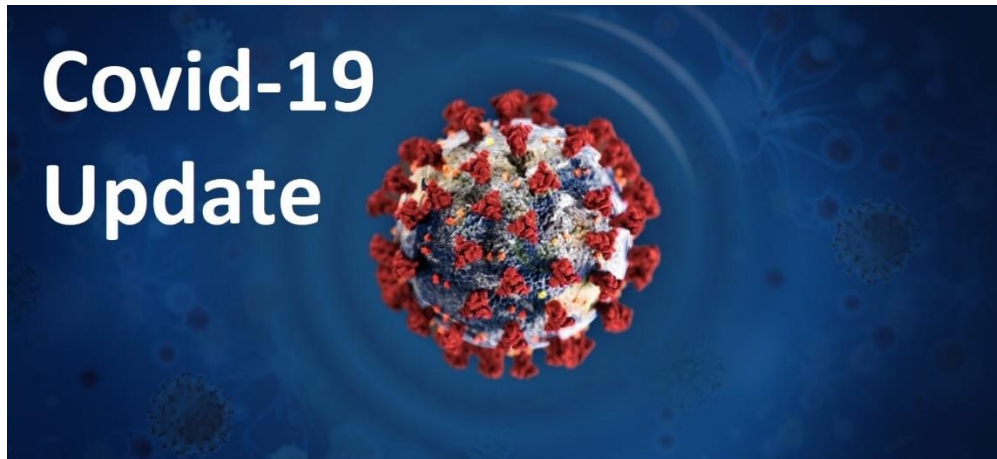
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Last Updated 17/03/2020

With COVID-19 dominating the headlines daily, we would like to reassure you that Contract Energy Management Ltd are closely monitoring this fast-moving event and following all available advice from the World Health Organisation, Public Health England and the UK Government.

We are taking this matter extremely seriously. Our overriding aim is to continue to support our customers, their businesses and our partners without jeopardising the health and safety of you or our staff.

We have put in place plans to ensure the continuity of our service and will continually monitor the situation. Our current assessment is that it is business as usual but should this change we will update you.

For the time being, please note that we will not be undertaking non-essential work within personal dwellings as a precaution and will only be attending the main plant rooms, unless there is an emergency that would require our engineers to attend someone's premises, this however would have to be in the extreme!

If you feel there is anything further, we can do to support your business during these unprecedented times, please let us know.



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